

PATIENT ACKNOWLEDGEMENT OF POLICIES & PROCEDURES

(Office use only)

SCANNED

PATIENT NAME: ______

DOB:

INITIAL EACH STATEMENT AND SIGN BELOW (**BLACK** INK ONLY)

- 1. A photocopy of this acknowledgement shall be considered as effective and valid as the original.
- 2. _____ I hereby acknowledge that I have been presented with a copy of Arizona Transplant Associates, PC's Notice of Privacy Practice (attached to clipboard) and am entitled to receive a copy of the notice from the receptionist.
- I understand that if I do not have my insurance card, referral and/or co-payments that my appointment may 3. be rescheduled until such time that I can provide the required documents or payments. NOT APPLICABLE FOR ORGAN DONORS.
- I understand this office requires all requests for confidential communication to be in writing; including 4. medical record requests and disclosing information to family members or others. I can revoke these authorizations in writing at any time.
- 5. I authorize the use of this signature on all claim submissions.
- 6. I authorize Arizona Transplant Associates, PC to release any information necessary for the purpose of processing my insurance claims and securing payment of benefits to the insurance company.
- 7. _____ I authorize direct payment of medical benefits to Arizona Transplant Associates, PC for services rendered. NOT APPLICABLE FOR ORGAN DONORS.
- I understand that I am financially responsible for any services not covered by my insurance carrier, including 8. ____ co-pay(s), co-insurance, deductible(s), and/or non-covered services. NOT APPLICABLE FOR ORGAN DONORS.
- I authorize Arizona Transplant Associates, PC to initiate a complaint on my behalf to the Insurance 9. Commissioner for any issues/problems with the insurance company. NOT APPLICABLE FOR ORGAN DONORS.
- If failure to pay co-pay(s), co-insurance, deductible(s), and/or non-covered services imposed by my 10. insurance or other carrier, I agree to pay all collection costs (up to 50% of balance due), attorney fees, or any other collection fees that may be incurred to enforce collection of outstanding amount. NOT APPLICABLE FOR ORGAN DONORS.
- I understand that a \$25 service fee will be added for any check(s) returned for any reason. I will be liable for 11. payment of this fee plus the original amount of the returned check; payable by cash, credit card or money order. NOT APPLICABLE FOR ORGAN DONORS.